

Behavioral Health Services for Children in Out-of-Home Care

The Division of Behavioral Health Services (DBHS) through the Regional Behavioral Health Authorities (RBHAs) provides an urgent response to all children and adolescents who are removed from their home by the Department of Child Safety (DCS). DBHS requires that all referred children and youth be seen within 72 hours of removal and an assessment be completed. DBHS has directed that children removed by DCS receive a behavioral health urgent response, a comprehensive assessment and remain open for behavioral health services for a minimum of 6 months.

Each RBHA has a DCS Liaison to assist DCS staff and foster families with accessing necessary behavioral health services for children and families involved with child welfare. Additionally, the RBHAs have established a single point of contact to assist with ensuring that children in out of home care receive appropriate and timely behavioral health services to meet their needs. The RBHA DCS email single point of contact can be used by DCS staff, foster parents, and congregate care providers to send questions and/or request any assistance in navigating or obtaining behavioral health services. Below are the RBHA DCS email addresses and contact information for each of the RBHAs. [Click here](#) for printable version.

Mercy Maricopa Integrated Care (MMIC)

(Maricopa County)

DCS@mercymaricopa.org

Randy Grover, LCSW, Child Welfare Manager (480) 751-8471

RBHA Member Services: 1-800-564-5465

Health Choice Integrated Care (HCIC)

(Apache, Coconino, Mohave, Navajo & Yavapai Counties)

DCS@iasishealthcare.com

Victoria Tewa, Director of Children's Services (928) 214-1194

RBHA Member Services: 1-800-640-2123

Cenpatico Integrated Care (C-IC)

(Cochise, Gila, Graham, Greenlee, La Paz, Pima, Pinal & Yuma Counties)

DCS@cenpatico.com

Nichol Houser MSW, M.Ed., CMDP Liaison, (866) 495-6738 x26193

RBHA Customer Service: 1-866-495-6738

If you are unable to satisfactorily resolve your concern through the single point of contact at the RBHA or their member services line, please contact the Arizona Department of Health Services / Division of Behavioral Health Services customer service line for support at 602-364-4558. This approach allows the state to not only address individual concerns but also identify potential system barriers to accessing quality behavioral health services. Additionally, you may use these numbers whenever you are experiencing difficulty with accessing needed behavioral health services in a timely manner or have concerns related to the quality of services received. Thank you for your support and commitment to improve the lives of DCS involved children and their families!

January 14, 2016